

As a certified SAFe Agilist with about 22+ years of experience in the industry with main area of expertise in Software Development, DevOps, ProdOps, Project Management, Product Management, People Management, Process Awareness, Team Mentoring, Pre-sales and Customer Interfacing. Primarily a self-driven person with ability to initiate and maintain extremely good relations with offshore/onsite teams, build competency with short learning curve and propagate the knowledge.

#### Skills

- Exceptional communication skills, both oral and written and cross-cultural understanding, acquired and proven through working with customers across North America, Europe, Middle-East and Asia.
- Worked in global environments, defining new solutions for business needs, building technical competencies and achieving unit profitability ahead of schedule.
- Demonstrated ability in securing higher Customer satisfaction
- Significant knowledge in Architecting, Designing Enterprise applications
- Core Competencies: Scrum Master, Technical & Project Management, Practice Leadership, Troubleshooting
- Excellent Troubleshooting and Problem analyzing skills
- Proactively lends value-add to deliverables
- Good understanding of Pre-sales activities especially RFP and Proposal Preparation
- Create and setup measures facilitating peak working efficiencies for maximum utilization of the time, resource & infrastructure

# **Technical Proficiency**

- Python, Django, Restful API
- Java Spring, Struts, C, C++, .Net
- Oracle, MSSQL, Sybase, Postgres, MySQL, MongoDB
- Docker, AWS
- GitHub, Jenkins, Pulumi, Grafana
- JIRA, SonarQube
- Maven, Ant, Gradle
- SVN & Git
- Redis, RabbitMQ, Celery
- Bash Shell scripting
- AngularJS, jQuery
- Design & Implement Enterprise Search

## Certification

- Certified SAFe Agilist 5.0 (<a href="https://www.youracclaim.com/badges/733e4e6c-b248-4fb4-9ff4-c67d000662ce">https://www.youracclaim.com/badges/733e4e6c-b248-4fb4-9ff4-c67d000662ce</a>)
- Project Management Certification Course (<a href="https://udemy-certificate.s3.amazonaws.com/image/UC-8f88c93b-bdc2-4fe1-935c-362f893e7494.jpg">https://udemy-certificate.s3.amazonaws.com/image/UC-8f88c93b-bdc2-4fe1-935c-362f893e7494.jpg</a>)
- AWS Solutions Architect Associate (<a href="https://udemy-certificate.s3.amazonaws.com/image/UC-c3a37af5-8287-47d4-bcd0-10a7a21aefdb.jpg">https://udemy-certificate.s3.amazonaws.com/image/UC-c3a37af5-8287-47d4-bcd0-10a7a21aefdb.jpg</a>)

# **Experience**

JANUARY 2023 - PRESENT

### Freelance | DimensionLab

APRIL 2021 - OCT 2022

# System Engineer Manager (Development Manager) | 1rstWAP

JUNE 2014 – NOVEMBER 2020

### **Lead Software Engineer | Digital.ai (previously CollabNet)**

APRIL 2010 - JUNE 2014

### **Team Lead | Wipro Infotech (Contract)**

MAY 2007 - JAN 2010

### **Module Lead | Kumaran Systems**

FEB 2006 - JAN 2007

### Sr. Software Engineer | Migliore Web Community (Sulekha)

OCT 2003 - JAN 2006

### Sr. Programmer | Kumaran Systems

JAN 2001 - SEP 2003

### **Developer | NatureSoft**

#### Freelance | DimensionLab

Projects	Current Role	
Siml.ai	Senior Developer, Product Roadmap	

## Responsibilities

- Developed & Managed the API Backend module and the Environment module which will train & inference Physics based AI surrogate models
- Involved in designing Product roadmap
- Cross-functional tasks with the core AI team
- Sprint Planning, Estimation, Assigning, Tracking, Status Reporting
- Knowledge Sharing
- Process adherence
- Prepare documents

## System Engineer Manager | 1rstWAP

Projects	Current Role	
DEVICE TRACING	Manage Development Team	
SDLC	Define and Implement Process	

## Responsibilities

- Planning, Estimation, Assigning, Tracking, Status Reporting
- Defined & Implemented SDLC Process
- Mentor team and drive them towards strict process adherence
- Defined & baselined extensive process documents

- Demonstrate higher productivity with optimal usage of available resources
- Performed cross-functional tasks with Product Management, QA & DevOps

### Lead Software Engineer | CollabNet

Projects	Current Role
TeamForge / CERT	Lead and Individual Contributor

# Responsibilities

- Fullstack Software Development, Bug fixing, Code review
- Planning, Estimation, Assigning, Tracking, Status Reporting
- Scrum Master, Mentor Team
- Analyze, Troubleshoot and Fix Customer Reported Issues with minimal TAT
- Create Technical Competencies
- Customer Management
- Demonstrate higher productivity with optimal usage of available resources
- Represent team in various managerial platforms
- Performed cross-functional tasks along with QA, DevOps, ProdOps
- Created scripts for alerting based on various threshold besides troubleshooting on-prem customer issues
- Designed and Implemented Application Performance Monitoring system
- Designed Alerting Mechanisms and Resource Usage Monitoring Systems
- Performed cross-functional tasks along with QA, DevOps, ProdOps
- Worked with DevOps in designing the Build Pipelines and related tasks.

# **Technical Lead | Wipro Infotech (Contract)**

Projects	Client Name	Role	Duration
Employee Portal	Mahindra Holidays &	Module Lead	OCT 2013-MAR 2014
	Resorts		
Enterprise Search	UBS	Module Lead	MAY 2013 -SEP 2013
Knowledge Management	Manipal University	Module Lead	JAN 2013-MAY 2013
Portal			
Network Monitoring	IGCAR	Module Lead	AUG 2011-DEC 2012
Enterprise Search	Wipro Technologies	Individual & Lead	DEC 2010-DEC 2011
		Contribution	
Enterprise Search –	Wipro Infotech	Individual & Lead	APRIL 2010-SEP 2010
Building Competency		Contribution	

# Responsibilities

- Acquired the FAST knowledge by self-driven learning process
- Conceptualized, Designed & Developed Enterprise Search PoCs
- Created & assembled Competency teams and Mentored them
- Provided end-to-end training ion FAST Technology
- Detailed design document.
- Requirements Analysis, Planning, Estimation Assigning, Tracking, Status Reporting for Onsite and Offshore Tasks.
- Architecture Design
- Client interactions (Offsite & Onshore) and handling customer tickets
- Coordinate in process improvement activities and mentor members to follow the processes.

**Module Lead | Kumaran Systems** 

Projects	Client Name	Role	Duration
Digital Workflow	ISRO	Individual Contributor & Module Lead	AUG 2009-DEC 2009
AccessCare OCCAM TecNet	Nortel / Occam Networks	Individual Contributor & Module Lead	JUL 2007-JUNE 2009

### Responsibilities

- Architected, Designed, Developed and implemented the Realtime Test initiation and process the result.
- Requirements Analysis, Planning, Estimation Assigning, Tracking, Status Reporting for Onsite and Offshore Tasks.
- Process related documents Impact Analysis, Release notes
- Lead a team of 15
- Client interactions (Offsite & Onshore) and handling customer tickets
- Fullstack Software Development, Bug fixing, Code review
- Customer Management
- Involved in unit test case and technical approach document preparation.

Sr. Software Engineer | Migliore Web Community

Projects	Client Name	Role	Duration
Yellowpages Realestae Portal	Sulekha	Individual Contributor	FEB 2006–JAN 2007

## Responsibilities

- Fullstack Software Development, Bug fixing, Code review
- Supervised and participated in the development and maintenance
- Define work plan and schedule for module development, deployment and maintenance
- Participation in Analysis, Design and Integration
- Environmental setup

Sr. Programmer | Kumaran Systems

Projects	Client Name	Role	Duration
National Institutes of Health	United States, Federal Government	Individual Contributor	JAN 2003–JAN 2006
WebNabler			

### Responsibilities

- Fullstack Software Development, Bug fixing, R&D, Framework design and Code review
- Plan and schedule module development phase
- Coordinated with QA in Testing, Bug fixing & Product fine-tuning
- Enthusiastic participation in analysis and development of the parser for FORMS, the native front-end language for Oracle Database and Mapping of FORMS objects to WEB objects